

ANNUAL PERSONAL CARE MANAGEMENT PROGRAMS

Adult client management

The STANDARD service package includes (including STUDENT, SENIOR and ŤZP):

- superior non-medical care
- comprehensive ambulatory care under one roof
- electronic health card
- examination time determined individually for each specialist
- comprehensive client management through the client center
- making appointments for the exact time and number of doctor visits without limit
- continuity of examinations if necessary
- online ordering of the examination via the web
- notification of dates of ordered examinations
- superior hygienic-epidemiological regime
- superior instrumentation of ambulances
- top staffing and the most advanced diagnostic methods
- consultative cooperation of doctors if necessary
- mutual cooperation with partner facilities
- drinking regime on the premises of the polyclinic
- air-conditioned premises, Wi-Fi, sound system and TV on the premises of the polyclinic
- elevator and barrier-free entrance
- sending information about news and discounts *

* in case of interest with the client's consent

The PREMIUM service package additionally includes:

- deadline guarantee within 10 working days
- 10% discount on standard preventive examinations and programs

The GOLD service package additionally includes:

- deadline guarantee within 7 working days
- 15% discount on standard preventive examinations and programs
- VIP care of the polyclinic's internist
- VIP mobile phone number for booking appointments and advice

Comprehensive health care for clients insurance companies VšZP, Union, Dôvera

Primary and specialized health care - outpatient

General practitioner for adults (capitated client)	✓
without capitation only in case of an acute condition	✓
voluntary vaccination	with an additional fee
confirmations	with an additional fee
Gynecological clinic (capitated female client)	✓
without capitation only in case of an acute condition	✓
LBC (ZP UNION policyholders)	✓
LBC (insured persons of VšZP, ZP Dôvera)	with an additional fee
pregnancy monitoring	with an additional fee
consultation regarding OZ	with an additional fee
introduction of an IUD (intrauterine device)	with an additional fee
Breast ultrasound	✓
Dermatovenerology clinic	✓
microsurgery of the skin	with an additional fee
nitrogen treatment	with an additional fee
skin tests	with an additional fee
Diabetology clinic	✓
FBLR ambulance (FBLR = physiatry, balneology and medical rehabilitation)	✓
Acupuncture	with an additional fee
Gastroenterology clinic (professional + control examination)	✓
Endoscopy + procedures related to it	with an additional fee
Immunoallergology clinic	✓
skin tests	with an additional fee
observation after s.c.	with an additional fee
Infectious disease clinic	✓
Internal ambulance	✓
device rental for 24 hours	with an additional fee
Neurological clinic	✓
MD injection (collagen injection)	with an additional fee
EMG tetany	with an additional fee
EMG carpal tunnel, polyneuropathy,...	with an additional fee
Ophthalmological clinic	✓
application of contact lenses - doctrine	with an additional fee
neurological perimeter	with an additional fee
OCT	with an additional fee
ENT clinic	✓
examination of the vestibular apparatus	with an additional fee
audiometry	with an additional fee
minor surgery	with an additional fee
Orthopedic clinic	✓
application of the medicine	with an additional fee
application of reinforcing material	with an additional fee
MD injection (collagen injection)	with an additional fee
Pneumology clinic	✓

Diffusion capacity of the lungs	with an additional fee
Urological clinic	✓
uroflowmetry	with an additional fee
minor surgery	with an additional fee
observation after application s.c., i.m.	with an additional fee
application of hyaluronic acid intravesically	with an additional fee
Radiodiagnostic workplace (ultrasonography, X-ray)	✓
DOPPLER HK/DK	with an additional fee

Rehabilitation client STANDARD and /ŠTUDENT, SENIOR a ŤZP/:

Rehabilitation Center (RHB)	
rehabilitation / exercise - 30 min.	with an additional fee
physical therapy	5 times free of charge
massages, banking, kinesiotaping	with an additional fee
indicative densitometry	1 x free of charge

Rehabilitation client PREMIUM:

Rehabilitation Center (RHB)	
rehabilitation / exercise - 30 min.	5 times free of charge
massages, banking, kinesiotaping	with an additional fee
indicative densitometry	with an additional fee

Rehabilitation client GOLD:

Rehabilitation Center (RHB)	
rehabilitation / exercise - 30 min.	with an additional fee
physical therapy	5 times free of charge
massages, banking, kinesiotaping	with an additional fee
indicative densitometry	1 x free of charge
infusion treatment	5 times free of charge

Outpatient clinics that are not part of comprehensive health care.

The client can undergo examinations there for a fee according to the current price list.

Hepatology clinic	with an additional fee
Psychiatric clinic	with an additional fee
Tropical medicine	with an additional fee
Common procedures (CRP, confirmation from a specialist, statement, infusion treatment, OGTT)	with an additional fee

When expanding services, the polyclinic reserves the right to charge fees for non-reimbursed above-standard services by a health insurance company.

Child client management (up to 19 years)

The service package includes:

- superior non-medical care
- comprehensive ambulatory care under one roof
- electronic health card
- examination time determined individually for each specialist
- comprehensive client management through the client center
- making appointments for the exact time and number of doctor visits without limit
- continuity of examinations if necessary
- online ordering of the examination via the web
- notification of dates of ordered examinations
- superior hygienic-epidemiological regime
- superior instrumentation of ambulances
- top staffing and the most advanced diagnostic methods
- consultative cooperation of doctors if necessary
- mutual cooperation with partner facilities
- drinking regime on the premises of the polyclinic
- air-conditioned premises, Wi-Fi, sound system and TV on the premises of the polyclinic
- elevator and barrier-free entrance
- sending information about news and discounts *

* in case of interest with the client's consent

Comprehensive health care for clients insurance companies VŠZP, Union, Dôvera

Primary and specialized health care - outpatient

General practitioner for children (capitated client)	✓
without capitation only in case of an acute condition	✓
voluntary vaccination	with an additional fee
confirmations	with an additional fee
Gynecological outpatient clinic - from 15 years of age (capitated female client)	✓
without capitation only in case of an acute condition	✓
LBC (ZP UNION policyholders)	✓
LBC (insured persons of VŠZP, ZP Dôvera)	with an additional fee
pregnancy monitoring	with an additional fee
consultation regarding OZ	with an additional fee
introduction of an IUD (intrauterine device)	with an additional fee
Breast ultrasound	✓
Dermatovenerology clinic - from 7 years	✓
microsurgery of the skin	with an additional fee
nitrogen treatment	with an additional fee
skin tests	with an additional fee
FBLR ambulance - from 4 years old (FBLR = physiatry, balneology and medical rehabilitation)	✓
acupuncture	with an additional fee
Immunoallergology clinic	✓
skin tests	with an additional fee
observation after s.c.	with an additional fee
Infectology	✓
Ophthalmology clinic - from 12 years	✓
application of contact lenses - doctrine	with an additional fee
neurological perimeter	with an additional fee
OCT	with an additional fee
ENT clinic	✓
examination of the vestibular apparatus	with an additional fee
audiometry	with an additional fee
minor surgery	with an additional fee
Orthopedic clinic	✓
application of the drug	with an additional fee
application of reinforcing material	with an additional fee
MD injection	with an additional fee
Urological clinic	with an additional fee
uroflowmetry	with an additional fee
minor surgery	with an additional fee
observation after application s.c., i.m.	with an additional fee
Radiodiagnostic workplace (ultrasonography, X-ray)	✓
Rehabilitation center from 6 years old (RHB) (depending on the contract of the referring doctor)	
rehabilitation / exercise - 30 min.	with an additional fee
physical therapy	5 times free of charge
massages, banking, kinesiotaping	with an additional fee

Outpatient clinics that are not part of comprehensive health care. The client can undergo examinations there for a fee according to the current price list:

Tropical medicine	with an additional fee
Common procedures (CRP, confirmation from a specialist at the client's request)	with an additional fee

When expanding services, the polyclinic reserves the right to charge fees for non-reimbursed above-standard services by a health insurance company.